

SETUP GUIDE

Référez-vous au verso pour les instruction en français.

High Speed Cable Internet

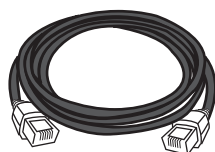


DISTRIBUTEL
DS-SGCA-T_20130201-en

Thank you for choosing Distributel

In order to ensure the smooth setup of your Distributel Cable Internet service, please follow the easy steps laid out in this guide. The setup kit that you received should contain the following items:

✓ Ethernet cables (1)



✓ Modem and power supply

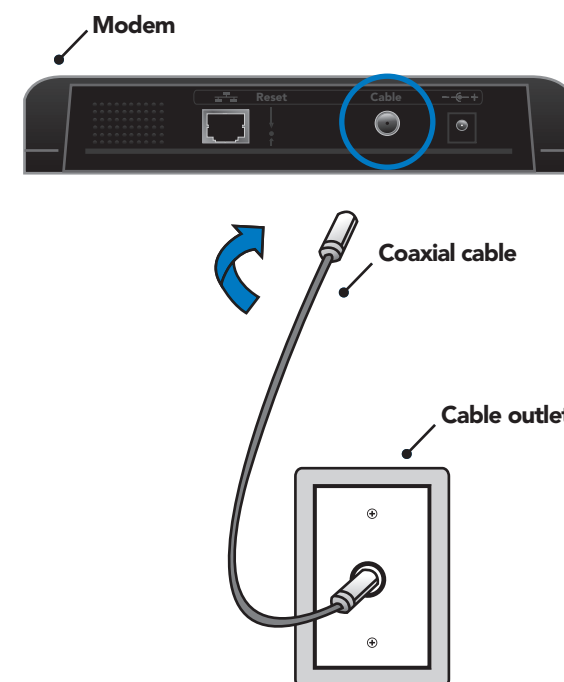
Please note that the modem shown is for the purposes of illustrating the setup process and may differ from your device.



Before beginning the setup process, please ensure that all your equipment is turned off.

Step 1

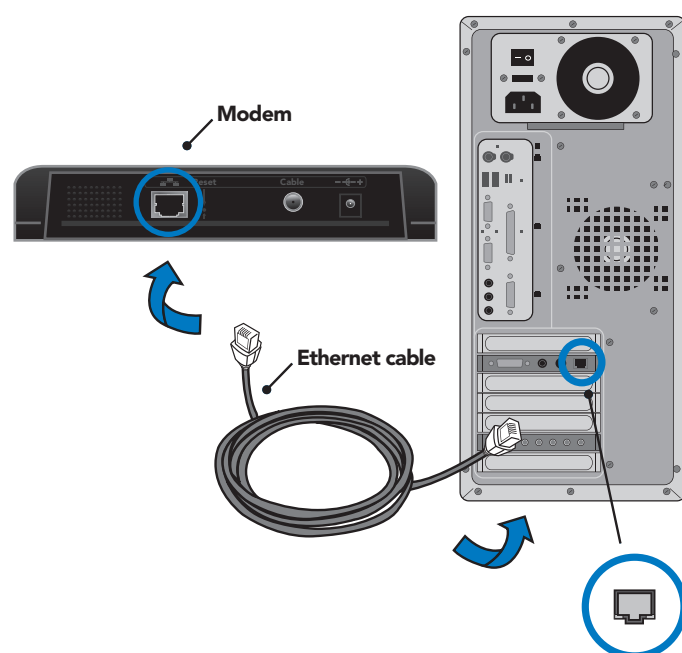
Connect the coaxial cable emerging from your cable outlet to the CABLE port located on the back of the modem.



If you require a longer length of coaxial cable, this can be purchased at most home electronic stores.

Step 2

Using the Ethernet cable provided, connect your computer (or the Internet / WAN port of your router if you would like a network setup) to the modem's ETHERNET port.



You may now turn all your devices back on.

Step 3

Please wait for the modem to boot-up. The Thomson DCM475 or DCM476 must have solid POWER, DS, US and ONLINE green or blue lights displayed. The LINK light should be either solid or flashing. A flashing LINK light indicates data transferring.

In the case of the Thomson DCM425, the INTERNET and CABLE LINK should have solid lights displayed. The PC LINK and CABLE ACTIVITY lights should be either solid or flashing; flashing lights indicates data transferring.

If the lights do not behave as described, repeat steps 1 and 2.



DCM475/476 Modem Lights

POWER	→ Solid
DS	→ Solid
US	→ Solid
ONLINE	→ Solid
LINK	→ Solid or Flashing

DCM425 Modem Lights

INTERNET	→ Solid
PC LINK	→ Solid or Flashing
CABLE LINK	→ Solid
CABLE ACTIVITY	→ Solid or Flashing

Congratulations



Your setup is now complete!

If you have a question, require additional information or would like to provide us feedback, please contact us by using one of the options provided below.

Contact us



To reach Customer Service, simply dial the toll-free number which corresponds to your place of residence.

Quebec 1-877-258-6024
Elsewhere in Canada 1-866-872-2800



For additional support material, please refer to the Setup Guide section of the Customer Centre at www.distributel.ca/customer-centre

To learn more about Distributel or to contact us by email, visit www.distributel.ca



For technical assistance, call the toll-free number listed above or email us at technical.support@distributel.ca