

SETUP GUIDE

Référez-vous au verso pour les instructions en français.

High Speed Cable Internet



DISTRIBUTEL

DS-SGCA-M_20130201-en

Thank you for choosing Distributel

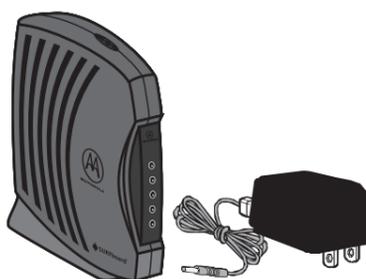
In order to ensure the smooth setup of your Distributel Cable Internet service, please follow the easy steps laid out in this guide. The setup kit that you received should contain the following items:

✓ Ethernet cables (1)



✓ Modem and power supply

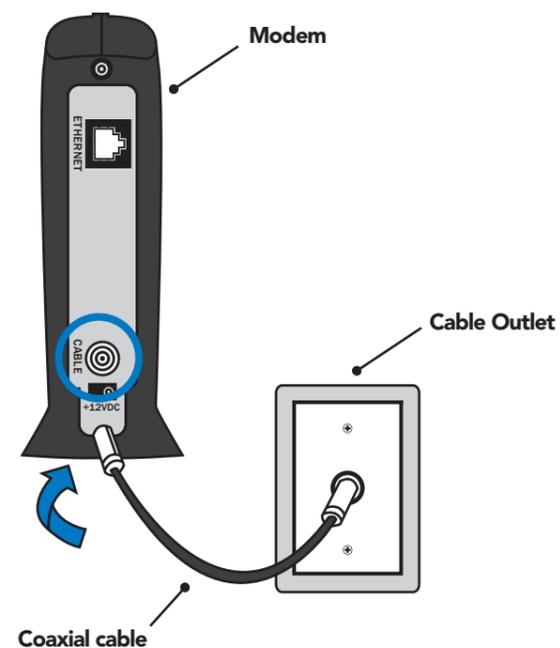
Please note that the modem shown is for the purposes of illustrating the setup process and may differ from your device.



Before beginning the setup process, please ensure that all your equipment is turned off.

Step 1

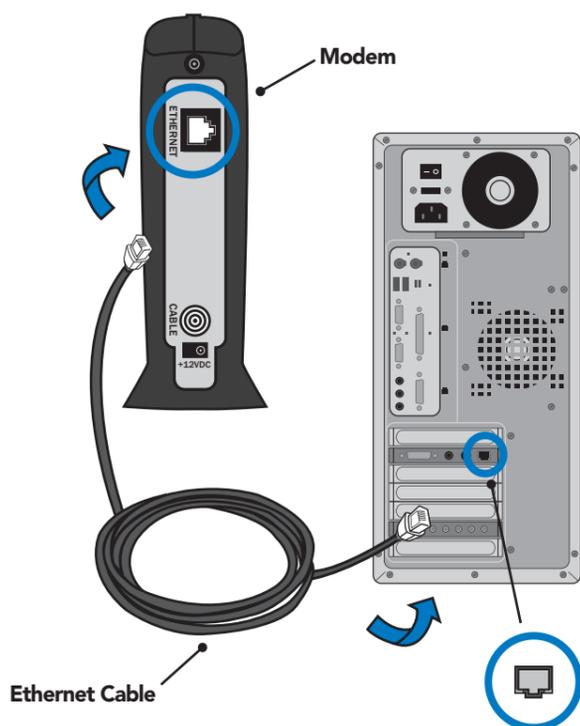
Connect the coaxial cable emerging from your cable outlet to the CABLE port located on the back of the modem.



If you require a longer length of coaxial cable, this can be purchased at most home electronic stores.

Step 2

Using the Ethernet cable provided, connect your computer (or the Internet / WAN port of your router if you would like a network setup) to the modem's ETHERNET port.

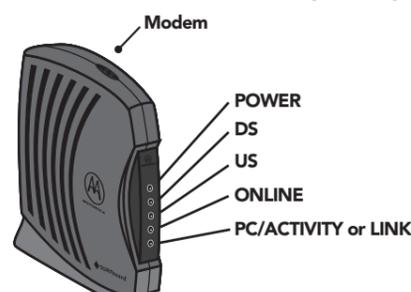


You may now turn all your devices back on.

Step 3

Please wait 2 minutes for the modem to boot-up. The POWER, RECEIVE, SEND and ONLINE lights should become solid (green or blue)*. The PC/ACTIVITY (model SB510X) or LINK (model SB6120) light should be either solid or flashing. ** A flashing light indicates network activity.

If the lights do not behave as described, repeat steps 1 and 2.



Cable Modem Lights

POWER	→	Solid Green
RECEIVE	→	Solid Green or Blue*
SEND	→	Solid Green or Blue*
ONLINE	→	Solid Green
PC/ACTIVITY (SB510X) or LINK (SB6120)	→	Solid or Flashing**

* The Send or Receive light color depends on the model:

SB5101 / SB5101N / SB5102 → Green
 SB6120 → Green or Blue (Bonded channel)

** Color varies depending on model and Ethernet connection standard (Gigabit):

SB5101 / SB5101N / SB5102 → Orange
 SB6120 → Orange or Blue (Gigabit)

Congratulations



Your setup is now complete!

If you have a question, require additional information or would like to provide us feedback, please contact us by using one of the options provided below.

Contact us



To reach Customer Service, simply dial the toll-free number which corresponds to your place of residence.

Quebec 1-877-258-6024
 Elsewhere in Canada 1-866-872-2800



For additional support material, please refer to the Setup Guide section of the Customer Centre at www.distributel.ca/customer-centre

To learn more about Distributel or to contact us by email, visit www.distributel.ca



For technical assistance, call the toll-free number listed above or email us at technical.support@distributel.ca