SETUP GUIDE

Référez-vous au verso pour les instruction en français.

High Speed Cable Internet

DISTRIBUTEL

DS-SGCA-H _20130201-en

Thank you for choosing Distributel

In order to ensure the smooth setup of your Distributel Cable Internet service, please follow the easy steps laid out in this guide. The setup kit that you received should contain the following items:

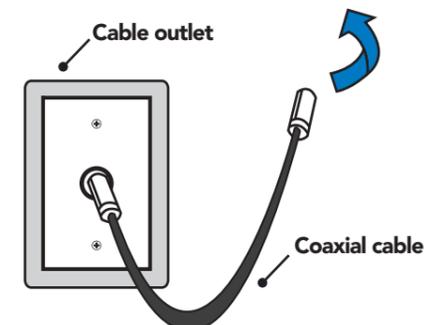**Ethernet cables (1)**

Modem and power supply

Please note that the modem shown is for the purposes of illustrating the setup process and may differ from your device.

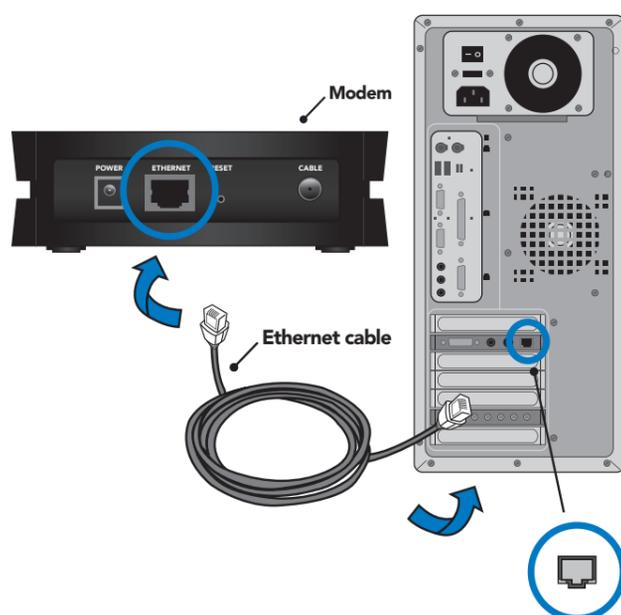⚠️ **Before beginning the setup process, please ensure that all your equipment is turned off.**

Step 1

Connect the coaxial cable emerging from your cable outlet to the CABLE port located on the back of the modem.

Modem

Cable outlet

Coaxial cable

> If you require a longer length of coaxial cable, this can be purchased at most home electronic stores.

Step 2

Using the Ethernet cable provided, connect your computer (or the Internet / WAN port of your router if you would like a network setup) to the modem's ETHERNET port.
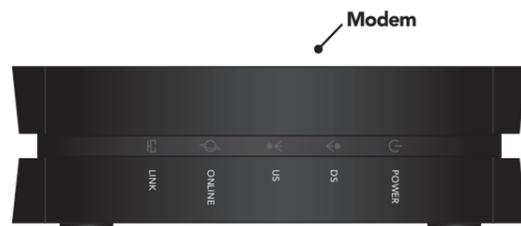
Modem

Ethernet cable

⚠️ **You may now turn all your devices back on.**

Step 3

Please wait for the modem to boot-up. The POWER, DS, US and ONLINE lights must be solid; green or blue. The LINK light should be either solid or flashing. A flashing LINK light indicates data transferring.

If the lights do not behave as described, repeat steps 1 and 2.

Modem

Modem Lights

POWER	→ Solid Green
DS	→ Solid Green or Blue (Bonded Channel)
US	→ Solid Green or Blue (Bonded Channel)
ONLINE	→ Solid Green
LINK	→ Solid or Flashing Green or Blue (Gibabit)

Congratulations ☺

Your setup is now complete!

If you have a question, require additional information or would like to provide us feedback, please contact us by using one of the options provided below.

Contact us

To reach Customer Service, simply dial the toll-free number which corresponds to your place of residence.

Quebec	1-877-258-6024
Elsewhere in Canada	1-866-872-2800

For additional support material, please refer to the Setup Guide section of the Customer Centre at
www.distributel.ca/customer-centre

To learn more about Distributel or to contact us by email, visit
www.distributel.ca

For technical assistance, call the toll-free number listed above or email us at technical.support@distributel.ca